

KÖNIG SERVICE PORTAL

Access to the machine documentations via the Koenig Service Portal

For Sales Partners

We plan to replace all documentation shipments on CDs by an online access. For this reason, we created a particular website, from which you can choose documentations from all customers and machines.

In the future, all documents will be provided online for download, which you can download quickly and as often as you like. The extent of documents includes all data that would be burnt on the CDs otherwise.

Access to the Service Portal

Via Webbrowser:

<https://portal.koenig-rex.com/>

You have received your personal access information with user name and password, with which you can login to the website.

The portal is available in different languages: German, English, French, Spanish

The screenshot shows the Koenig Service Portal login interface. At the top left, there is a language selection menu with a blue box labeled "Select language" and an arrow pointing to it. The menu lists "Deutsch | English | Français | Español". At the top right, there are "PROFILE" and "CONTACT" buttons. The main content area is divided into two sections: "WELCOME!" and "ACCOUNT LOGIN". The "WELCOME!" section contains a message: "This website will provide you with access to your König documents" and two red buttons: "Documentation Library" and "Questions? Contact Us!". The "ACCOUNT LOGIN" section contains a form with "Username:" and "Password:" labels, input fields, a "Login" button, a "Cancel" button, a "Remember Login" checkbox, and "Register" and "Reset Password" buttons. There are two blue boxes with arrows pointing to the form: "Insert access information" points to the Username and Password fields, and "Reset password" points to the Register and Reset Password buttons.

Forgot Password?

Reset Password

In case you do not have your password anymore, you can reset it on the access site and create a new password.

You receive a link via email to the stored email address.
With this link, you will be connected to the password changing site.
There, you can reset your password and request a new one.

Documentation > Profile

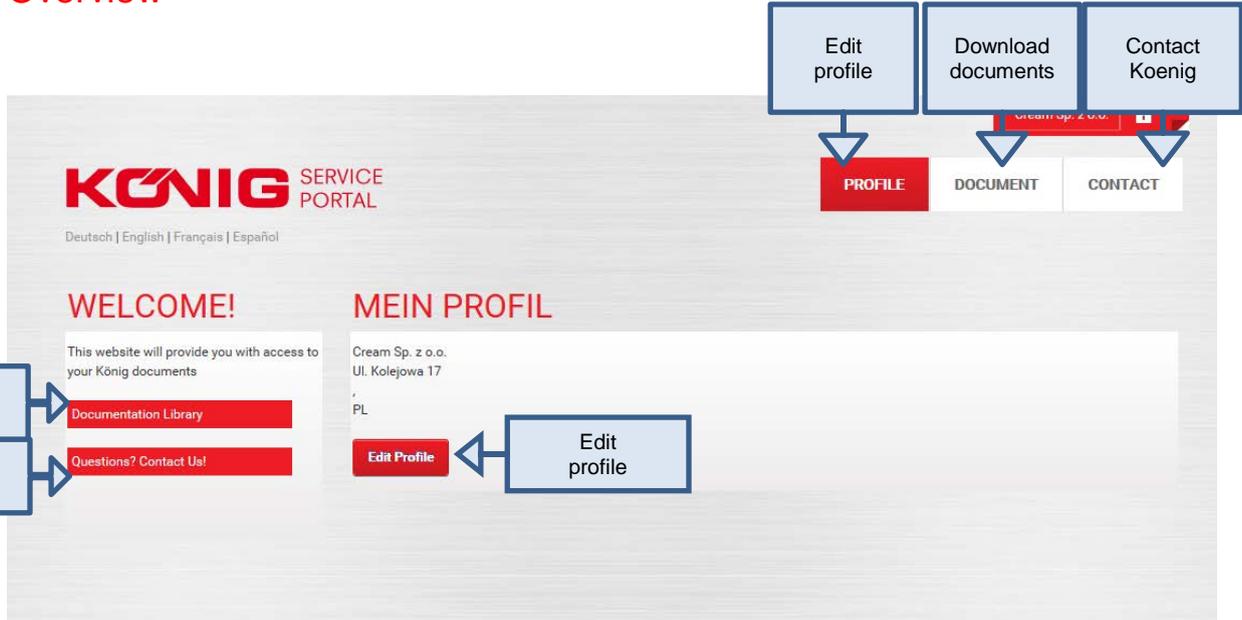
If you forgot your password an email with a password reset link will be sent to your registered address. Click on the link in that email and you will be taken to a page where you can then create a new password.

User Name: 

Send Reset Link

Cancel

Overview



Edit individual profile

PROFILE

By clicking on your name or „Profile“, you will be transferred to your individual profile, which you can edit (e.g. email address, password).

The screenshot displays the 'KÖNIG SERVICE PORTAL' interface. At the top right, there is a user profile indicator for 'Cream Sp. z o.o.' with a lock icon. Below this, navigation tabs include 'PROFILE' (highlighted in red), 'DOCUMENT', and 'CONTACT'. The main content area is titled 'Profile' and contains four sub-tabs: 'Manage Account', 'Manage Profile' (selected), 'Communications', and 'Manage Services'. The 'Manage Profile' section shows the following details:

- User Name: 22940
- Display Name: Cream Sp. z o.o.
- Email Address: someone@example.com
- Profile URL: portal.koenig-rex.com/users/cream-sp-z-oo (with a note: "Note: You can only update your public Profile URL once.")

At the bottom of the profile section, there are two buttons: 'Update' (highlighted in red) and 'UnRegister'.



This symbol is for log-out.

Documents

DOCUMENT

Here you can find all documentations of your machines and your customers' machines.

You can filter the results based on the following criteria:

- Customer ID
- Customer Name

It is also enough to only type in a part of the customer name into the search field.

On the right side, the machine numbers for the chosen customer are displayed.

You can navigate through this folder structure.

The correspondent files can be downloaded as often as preferred.

The screenshot displays the 'DOCUMENT' section of the KONIG web interface. At the top right, there are tabs for 'PROFILE', 'DOCUMENT' (which is active), and 'CONTACT'. Below the tabs, there is a search bar with the placeholder text 'Enter search term'. To the left of the search bar is a 'Customer selection' table with columns for 'ID' and 'Name'. The table lists various customers, with '22940 Cream Sp. z o.o.' highlighted. Above the search bar, three blue boxes with arrows point to the search fields: 'Search field Customer ID', 'Search field Customer name.', and 'Search field Machine No.'. To the right of the search bar, a blue box with an arrow points to a 'Download PDF' button. Below the search bar, there is a folder tree showing a hierarchy of folders, with 'REX T5/4 S-MKB/K0300260700/03016400' selected. To the right of the folder tree, there is a file list with columns for 'Filename' and 'Size'. The file list shows three files: '(01) DEK-gb-S.pdf' (73855), '(02) 03.11.0.0119-gb-S.pdf' (744188), and '(03) SL-K0300260700-gb-S.PDF' (97447). At the bottom of the interface, there is a pagination bar showing 'Page 1 of 1. Items 1 to 3 of 3'.

SEARCH TOOL

1. RESET

KONIG SERVICE PORTAL
 Deutsch | English | Français | Español | Polski

Customers

Clear customer selection

ID	Name
22040	Komplet Polska Sp. z o.o.
22292	AI Piekarnia Cukiernia Sp. z o.o. S.
22418	Krakowianka S.c.
22429	Schulstad Sp. Z.O.O.J.V.
22689	Klitalowie Spolka Cywilna
22915	PIEKARNIA CUKIERNIA
22940	Cream Sp.z.o.o.
23050	PEGIEL A. IJ.
23057	SMIETANA ANDRZEJ
23448	OPNAL P.P.H.SP.Z.O.O.
23538	LIMARO Sp. Jawna Tyminska Mania
24023	STEMPSKI WIKTOR, ING.
24923	TESCO STORE
25477	Cukiernicza MW Jaczewscy
25940	GORGON ANDRZEJ PIEKARNIA

Page size: 20 357 items in 18 pages

Documents (AI Piekarnia Cukiernia Sp. z o.o. S.)

Enter search term

0303794/

- 0303794
 - REX T 5/3 S-MKB/K0300262500/03037942
 - 0303900
 - 0124799
 - 0700487

Filename: REX T 5/3 S-MKB/K0300262500/03037942

Page 1 of 1. Items 1 to 1 of 1

KONIG SERVICE PORTAL
 Deutsch | English | Français | Español | Polski

Customers

Clear customer selection

ID	Name
22040	Komplet Polska Sp. z o.o.
22292	AI Piekarnia Cukiernia Sp. z o.o. S.
22418	Krakowianka S.c.
22429	Schulstad Sp. Z.O.O.J.V.
22689	Klitalowie Spolka Cywilna

Page size: 20 357 items in 18 pages

Documents (Cream Sp.z.o.o.)

Enter search term

0113245/

- 0113245
 - HEBEKIPPER HKK/K3810100601/38100160
 - 0301640
 - 0301715
 - 0302018
 - 0302028

Filename: HEBEKIPPER HKK/K381010060

SEARCH FOR:
 for example.: 031xxx
 or i-rex
 or hoist

Contact form

CONTACT

If you have any questions or wishes, you can fill out this form and send it to us.

The screenshot shows the 'KONIG SERVICE PORTAL' interface. At the top right, there is a red button labeled 'Cream Sp. z o.o.' with a lock icon. Below this, a navigation menu contains three buttons: 'PROFILE', 'DOCUMENT', and 'CONTACT' (which is highlighted in red). The main heading is 'FEEDBACK'. The form consists of four fields: 'Email: *' with the value 'someone@example.com', 'Name:', 'Subject: *', and 'Message Body: *'. A character count '1000' is visible below the message body field. A red 'Send Feedback' button is located at the bottom left of the form area.

Deutsch | English | Français | Español

KONIG SERVICE PORTAL

PROFILER DOCUMENT CONTACT

Cream Sp. z o.o.

FEEDBACK

Email: * someone@example.com

Name:

Subject: *

Message Body: *

1000

Send Feedback